

Scope of Servicing - Security Camera (CCTV) Systems



- Talk to the customer re any issues encountered with system since last visit and answer any questions they may have.
- Visual inspection of all equipment, connections and cabling (if accessible) to access damage by wear and tear, environmental..etc
- Clean all cameras and check field of view. Adjust view if asked.
- Check all lenses are correctly focused
- Check pan / tilt / zoom cameras for correct operation, (if fitted) adjusting if required
- Check washer units and wipers if fitted
- Check operation of infra – red units
- Check connections, operation and controls on all monitors
- Check time / date settings on DVR's
- Check operation and controls on DVR's, review playback operation

The Hall Alarms Engineer will leave a full service docket including arrival time on site, faults found, action taken and leaving time, following the service to each system. This will be presented to the relevant person for signing. Any recommendations will also be noted for the customer.